



P.O. Box 579
38 Providence Rd
Linwood, MA 01525
508.234.4585

FOXY TRAVEL *inc*

Booking and Cancellation Policy

Accepted Forms of Payment for Booking Motorcoach Tours:

When registering via our website: Payment in full is required via credit/debit or pay pal.

When registering in our office or via mail: You may make a per person minimum deposit payment in cash or check ONLY and then pay off the final due balance by the listed final due date, in cash or check ONLY. When paying by credit/debit in our office or over the phone, payment in full is required and will have a \$2.50 service fee applied.

One-Day Tour Booking Policy:

A minimum deposit of **\$10.00 per person** is due to secure a reservation and be assigned a seat on the motorcoach tour. Seating assignments are a courtesy and not a guarantee.

Payment is due IN FULL 30 days before the departure of the tour. This final payment due date is always listed on the tour flyer and website. Foxy Travel reserves the right to cancel any guest that does not pay in full by the listed 30 day departure date and guest will forfeit deposit paid per person.

One-Day Tour Cancellation Policy:

If customer cancels **prior to the listed final payment due date** (30 days ahead of departure date) any monies paid towards the trip will be refunded.

If customer cancels **within 30 days** of departure date, but **more than 14 days** of trip departure, the **deposit per person paid will NOT be refunded**. The remaining balance of monies paid will be refunded, minus any non refundable items Foxy has already paid on the guest's behalf for the tour.

If customer cancels **within 14 days of trip**, **NO REFUND** will be given, regardless of the reason for absence. *If Foxy Travel finds a replacement guest, a refund minus the deposit paid per person will be given, after receiving the replacement guest's payment in full. Customer may also find their own replacement and work out their own refund with said replacement.



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Multi-Day Tours Booking Policy:

A deposit of **\$25.00 per person** is due to secure a reservation and be assigned a seat on the motorcoach tour. Seating assignments are a courtesy and not a guarantee.

Payment is due IN FULL 45 days before the departure of the tour. This final payment due date is always listed on the tour flyer and website. Foxy Travel reserves the right to cancel any guest that does not pay in full by the listed 45 day departure date and guest will forfeit deposit paid per person.

Multi-Day Tours Cancellation Policy:

If customer cancels **prior to the listed final payment due date** (45 days ahead of departure date) any monies paid towards the trip will be refunded.

If customer cancels **within 45 days** of departure date, but **more than 30 days** of trip departure, the **deposit per person paid will NOT be refunded**. The remaining balance of monies paid will be refunded, minus any non refundable items Foxy has already paid on the guest's behalf for the tour.

If customer cancels **within 30 days of trip**, **NO REFUND** will be given, regardless of the reason for absence. *If Foxy Travel finds a replacement guest, a refund minus the deposit paid per person will be given, after receiving the replacement guest's payment in full. Customer may also find their own replacement and work out their own refund with said replacement.